What happened to my file?



Tim Standing

Vice President Software Engineering - Mac Other World Computing, Inc.









1. Data Corruption 2. Volume Corruption 3. Apple's T2 Chip



1. Data Corruption



"...an average of one single-bit-error every 14 to 40 hours per Gigabit of DRAM."



"An older CERN study marked their average as one silent error in every 1016 bits."



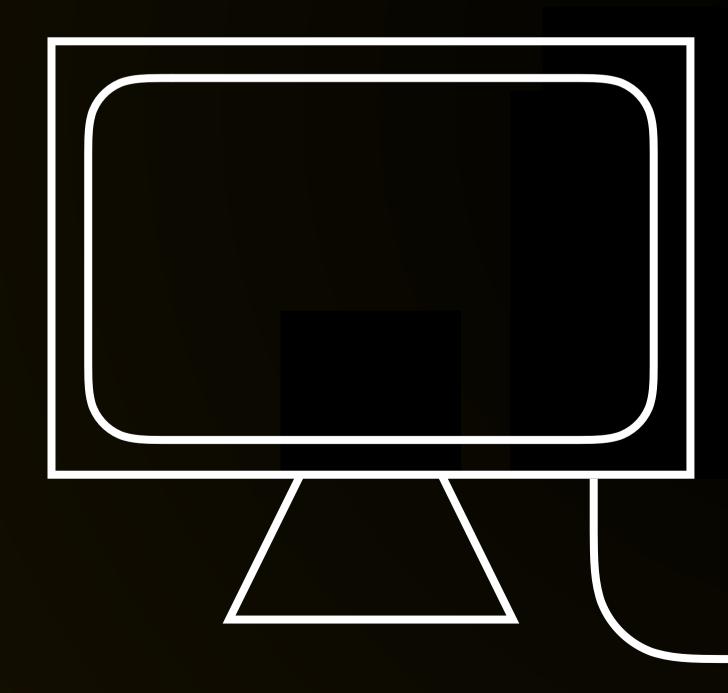


"With an unrecoverable read error rate of 10^-14, you could expect a failed block read once every 12.5 TB or SO.^{III}

"...a four drive RAID5 - and 2TB drives - you would have around a 40% chance of a rebuild failure."



Where can data corruption occur?







Where can data corruption occur?







3) While Reading or Writing

"DRAM Errors in the Wild: A Large-Scale Field Study"

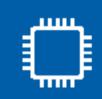
Schoeder - University of Toronto Pinheiro & Weber - Google 2009

- Average error rate of 2,000 6,000 per **GB** per year
- **Over 8% of DIMMs exhibit errors**
- **Error rate highly dependent on** motherboard design





Testing for Data Corruption IN RAM



- Test Memory Size: 12 GB
 - Time Testing: 125 Days 20:41:42

 - Bits Changed: 0
- Cahce Lines Changed: 0

Reset



OWC Memory Tester



Running Test

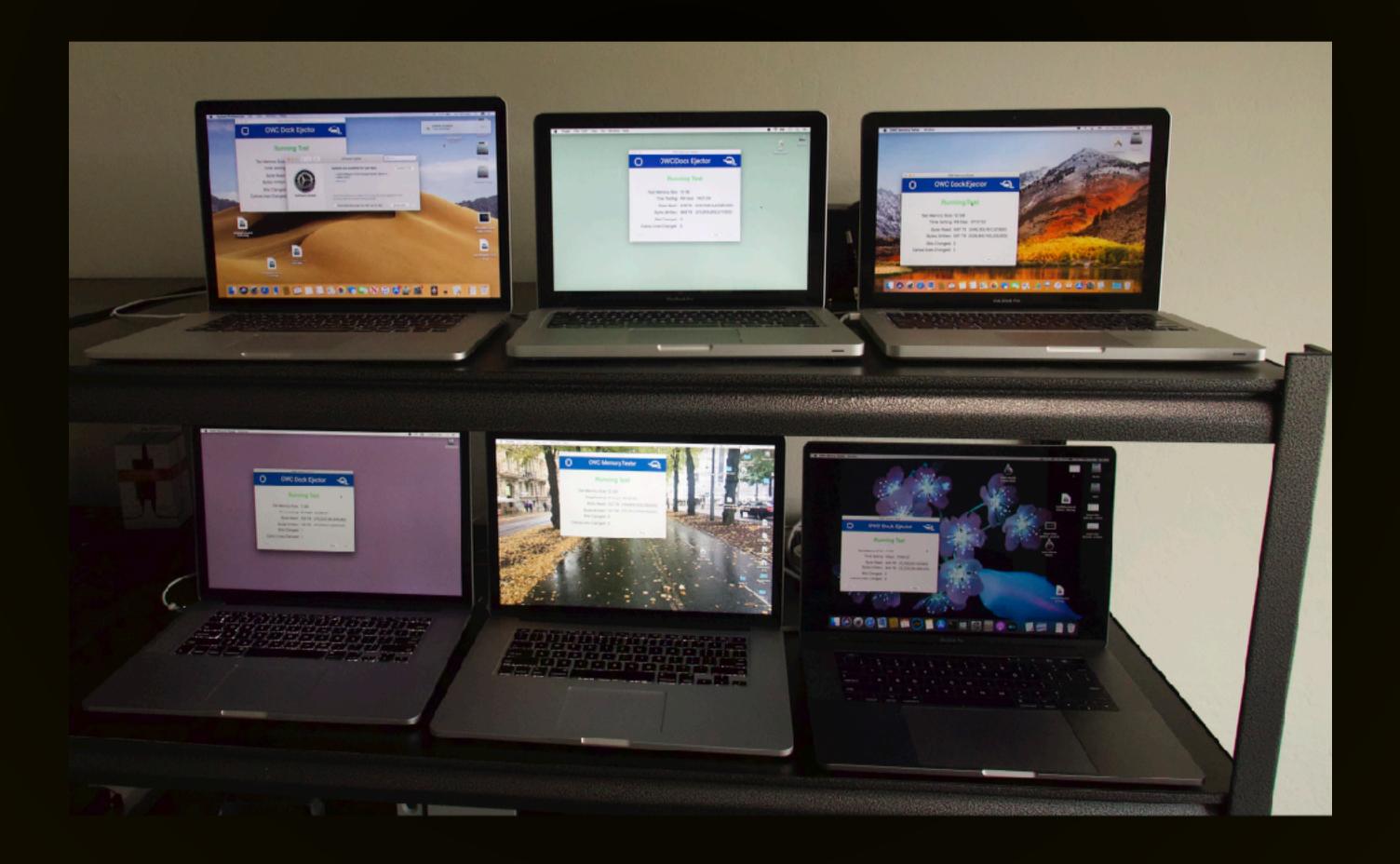
- Bytes Read: 2.34 PB (2,632,646,341,427,200)
- Bytes Written: 2.31 PB (2,596,492,070,092,800)

| Stop | |
|------|--|
| 0.00 | |

Start



Testing for Data Corruption IN RAM





Testing for Data Corruption IN RAM



- -12 Macs running for over 4 months (iMac Pro, 2013 Mac Pro, 2018 Mac mini, 2011, 2013, 2105 and 2017 MacBook Pros
- -28 DIMMs total in all test computers
- -15 PB data read, 15 PB data written
- **-0** Bits corrupted



Test Results:

"Data Integrity"

Panzer-Steindel - CERN 2007

- 492 Servers with 1.5 PT of storage total
- Parity checked once per week
- 300 Incorrect parity blocks in 4 weeks







Testing for Data Corruption on Disk





Testing for Data Corruption on Disk

- 2 RAID 5 volumes with 15 Disks each
- First volume is active, constant reads and writes
- Second volume is passive, no reads or writes
- Every 10 days, verified that the parity information is correct
- **Repeat for 6 months (18 parity verify operations)**
- Only incorrect parity was on active volume and was result of power loss while writing to the volume





- Write 2 GB file to each of 3,000 servers
- Write file and verify every 2 hours
- 360 TB total transferred in 5 weeks
- 500 data corruption events observed



"Data Integrity"

Panzer-Steindel - CERN 2007

Testing for Data Corruption While Reading or Writing

- **RAID 5 volume with 15 Disks each**
- Write 1 GB random data files to fill volume, then read back and verify data
- 4 Threads running continuously
- **Continuous operation for 10 days at a time (6 months total)**
- 7.7 PB Transferred in 6 months (almost 1 billion i/os)
- Only incorrect data read was from power loss event



"Why RAID 5 stops working in 2009"

Robin Harris, ZDNet (2007)

Uses disk specs to state that RAID 5 volumes will no longer be reliable with 2 TB disk

"...a 7 drive RAID 5 with 1 TB disks has a 50% chance of a rebuild failure. RAID 5 is reaching the end of its useful life."





"Why RAID 5 still works, USUAIY

Robin Harris, ZDNet (2016)

Makes a case for RAID 5 volumes being unreliable during rebuilds due to disk **Uncorrectable Error Rates.**

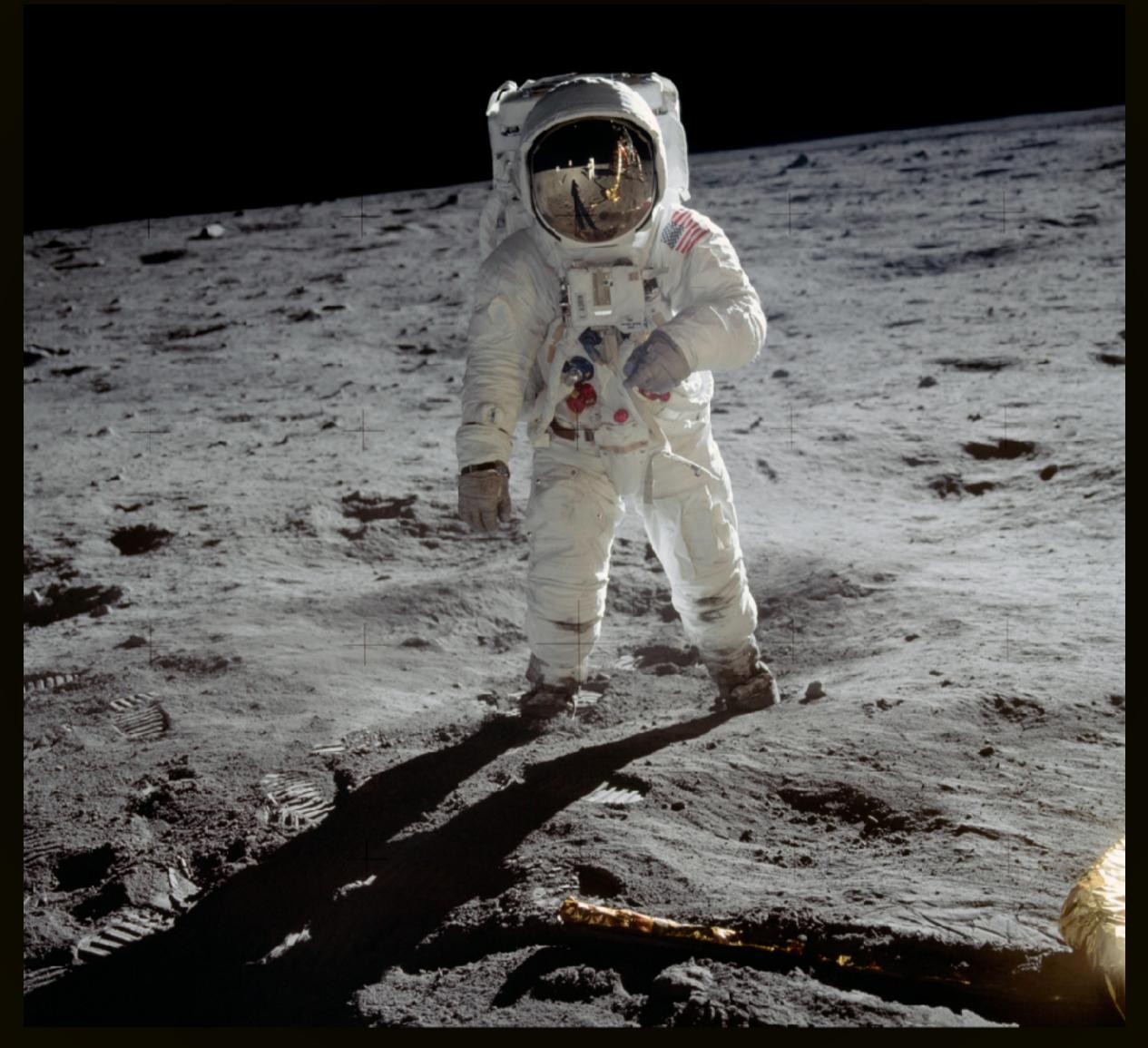




2. Volume Corruption















Apollo 13 Accident





Service Nodule

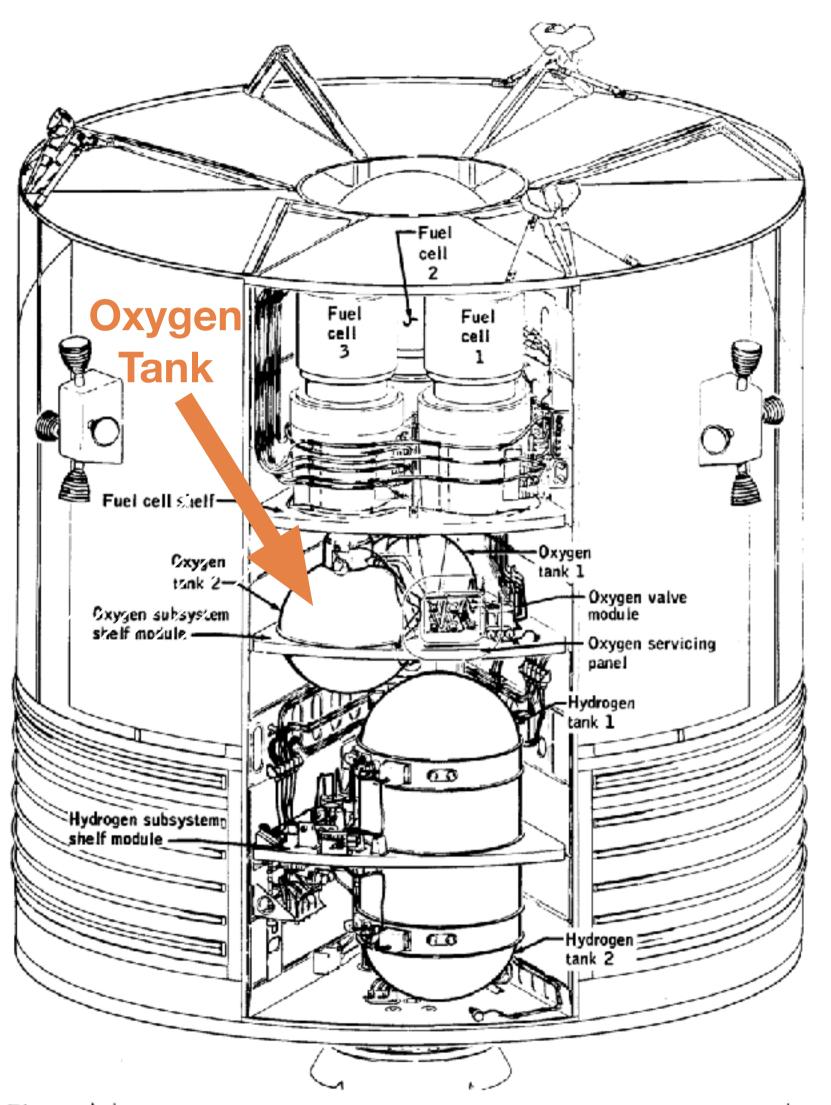


Figure 4-4.- Arrangement of fuel cells and cryogenic systems in bay 4.

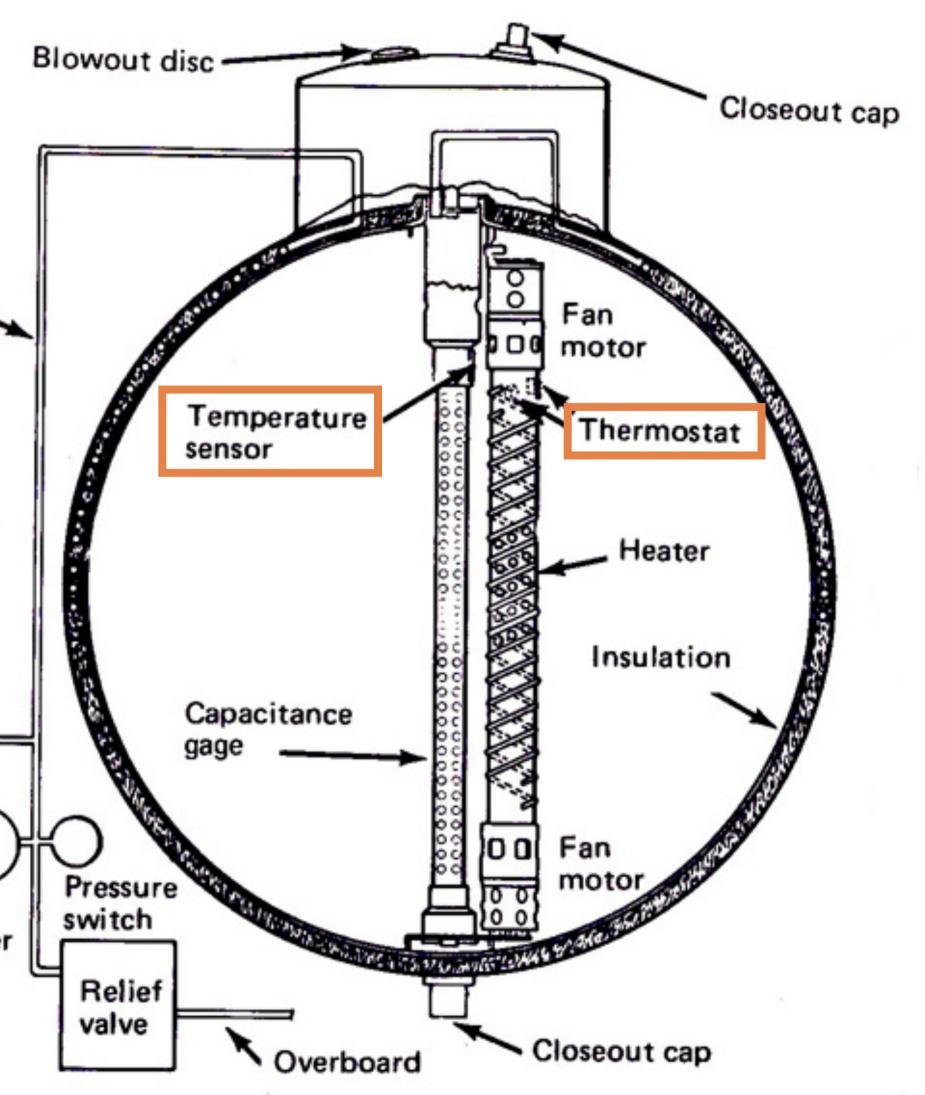


Oxygen Tank

line To fuel cell/ECS Pressure transducer

Supply

NASA







Volume Failure Rates **During the year 2008**

1 out 100 per month

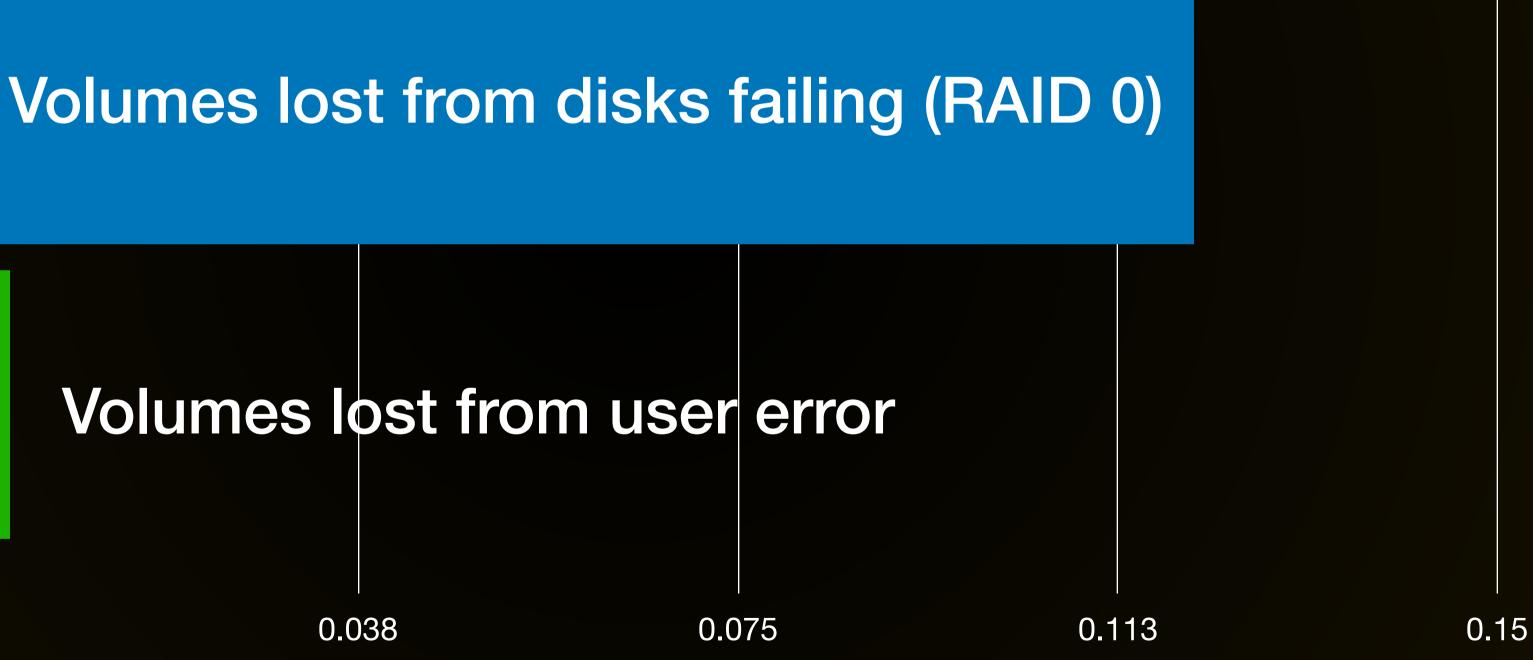
1 out 3,000 per month

 $\mathbf{0}$

Volumes lost from user error

0.038





Annual Failure Rates

(all numbers approximate)

Volume Failure Rates **During the year 2010**

Volumes lost from disks failing (RAID 0)

Volumes lost from user error

0.038

1 out 100 per month

1 out 2,000,000 per month

0



0.075

0.113

0.15

Annual Failure Rates

(all numbers approximate)

SoftRAID v.4 added Volume Safeguards = protect from user error

Volume Failure Rates

- Volumes lost from disks failing (RAID 5)
- Volumes lost from user error
- Volumes lost from all disks disappearing
- Volumes lost from disks changing positions
- Volumes lost from system software update

0.038

 \mathbf{O}



During the year 2014

0.075

0.113

0.15

- Annual Failure Rates
 - (all numbers approximate)

SoftRAID v. 5 added RAID 4 and 5 volumes

Volume Failure Rates **During the year 2014**

0.001

Less than 1 out of 2,000,000 per month

> 1 out 700,000 per month

> > 1 out 500 per month

1 out 4,000 per month

1 out 10,000 per month

0



- Volumes lost from disks failing (RAID 5)
- Volumes lost from user error
- Volumes lost from all disks disappearing
- Volumes lost from disks changing positions
- Volumes lost from system software update

0.002

0.002

0.003

Annual Failure Rates

(all numbers approximate)

Volume Failure Rates

- **During the year 2017**
- Volumes lost from disks failing (RAID 5)
- Volumes lost from user error
- Volumes lost from all disks disappearing
- Volumes lost from disks changing positions
- Volumes lost from system software update

0.001

Less than 1 out of 2,000,000 per month

- 1 out 700,000 per month
- 1 out 20,000 per month
- 1 out 4,000 per month
- 1 out 10,000 per month

 \mathbf{O}



0.002 **Annual Failure Rates** 0.002

0.003

(all numbers approximate)

Mac OS 10.12.1 fixes kernel bug which causes all disks to

Volume Failure Rates

- Volumes lost from disks failing (RAID 5)
- Volumes lost from user
- Volumes lost from all disks disappearing
- Volumes lost from disks changing positions
- Volumes lost from system software update

0.001

SoftRAID 5.7 detects disks changing position due to kernel bug

Less than 1 out of 2,000,000 per month

> 1 out 700,000 per month

1 out 20,000 per month

Less than 1 out of 1,000,000 per month

> 1 out 10,000 per month

> > 0



During the year 2019

0.002 0.002 **Annual Failure Rates**

(all numbers approximate)

0.003

Volume Failure Rates

Things we have not observed: Loss of volumes during RAID 5 rebuild Bit rot on SSDs or HDDs

















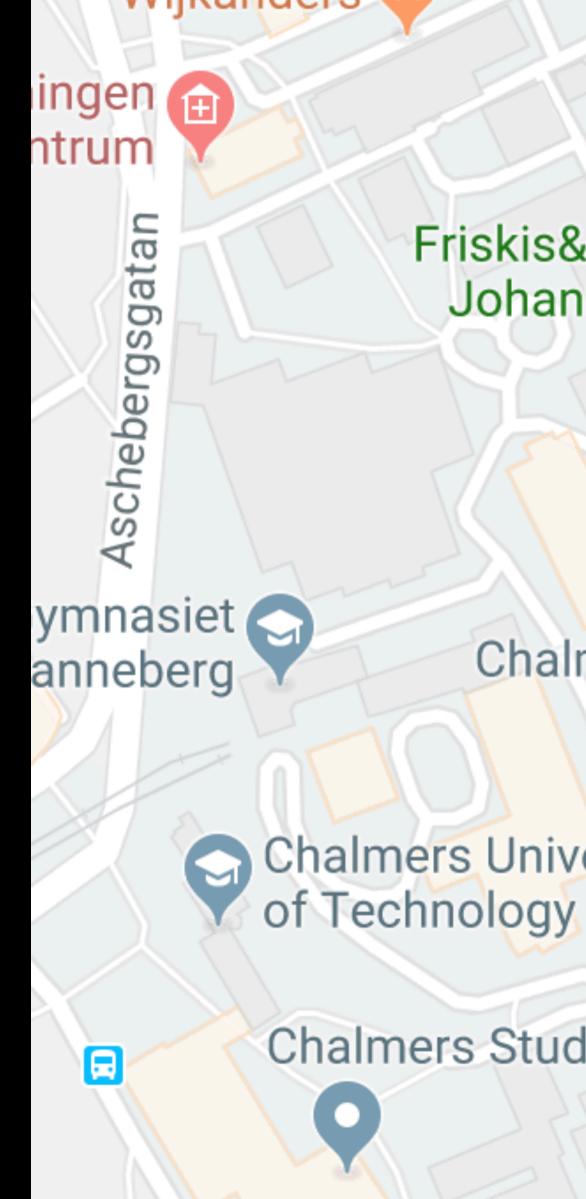












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3. Apple's T2 Chip



How does the T2 chip protect your volumes?



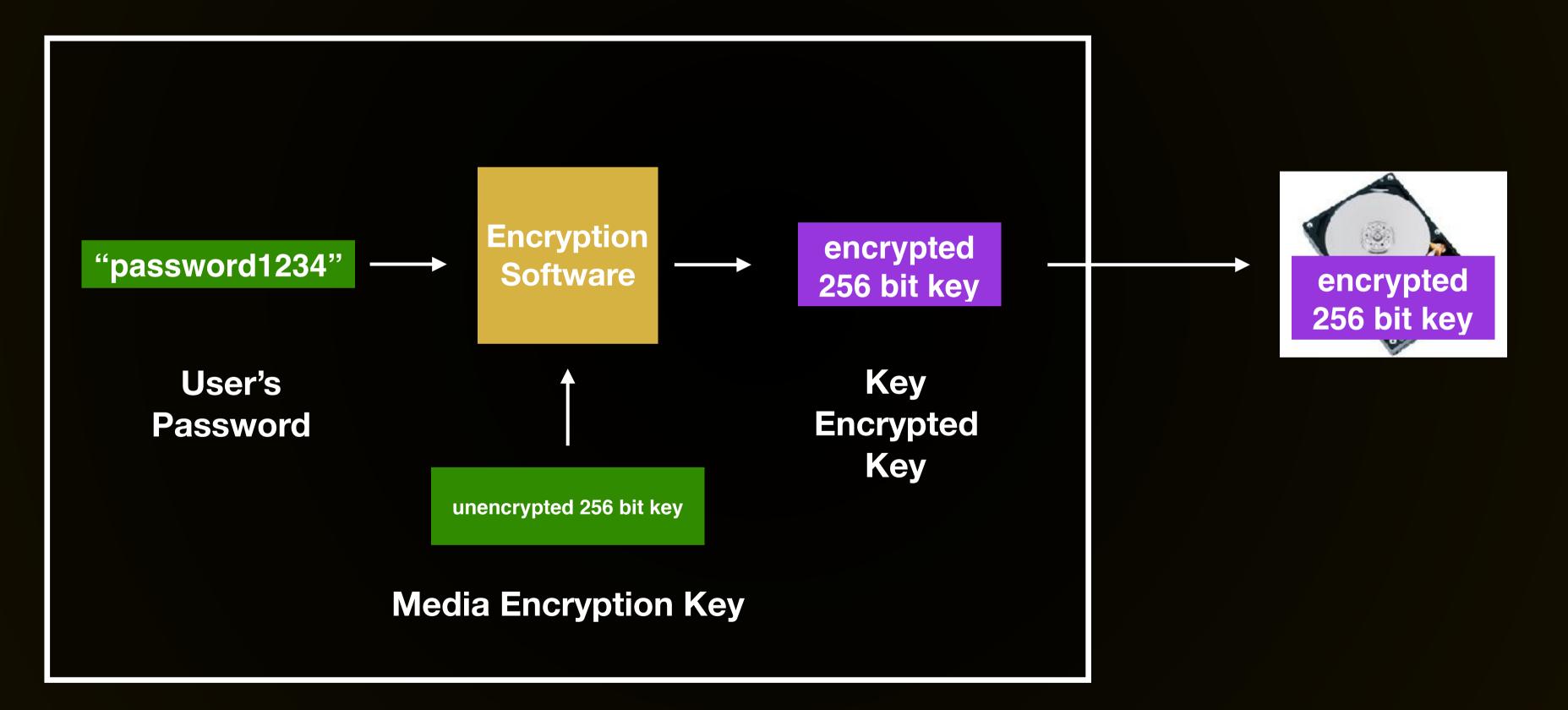




Review How FileVault Volumes Work

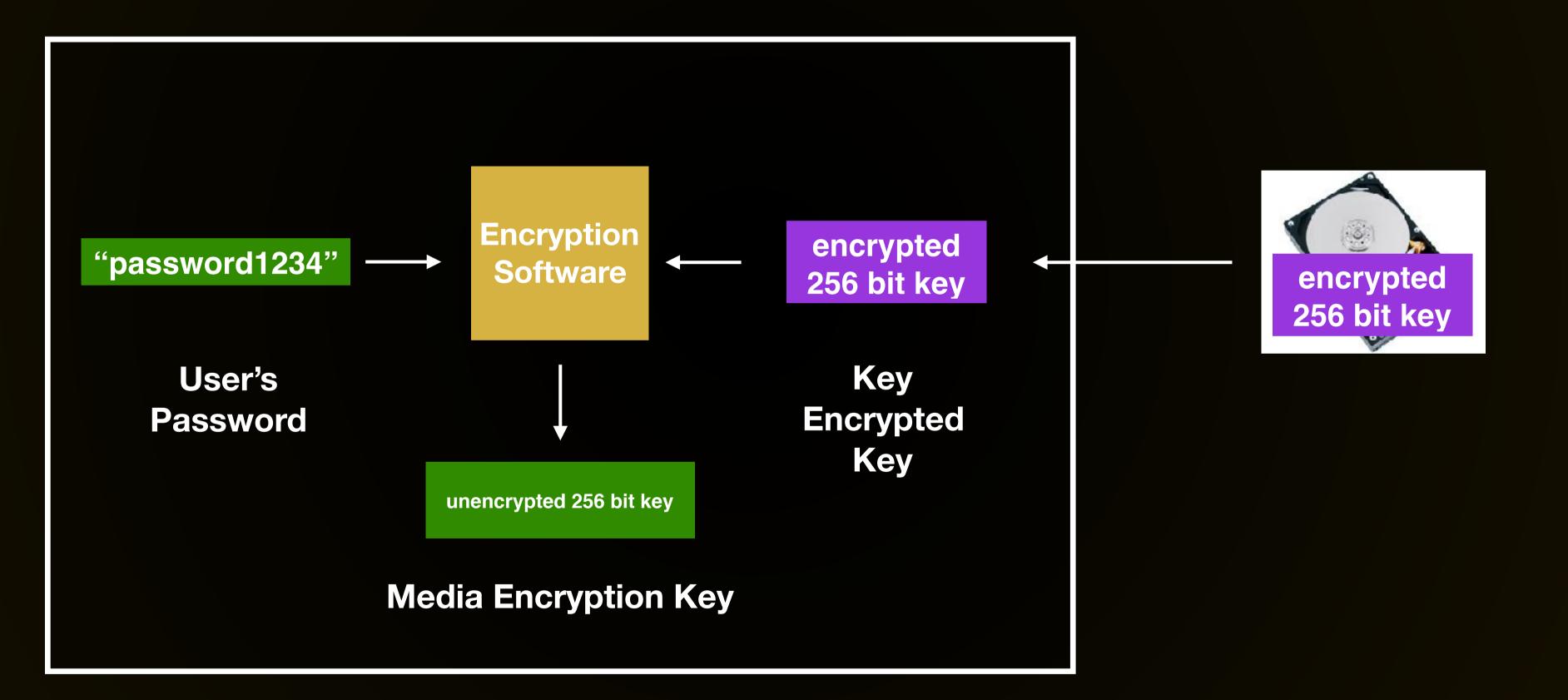


FileVault Volume Creating a Volume



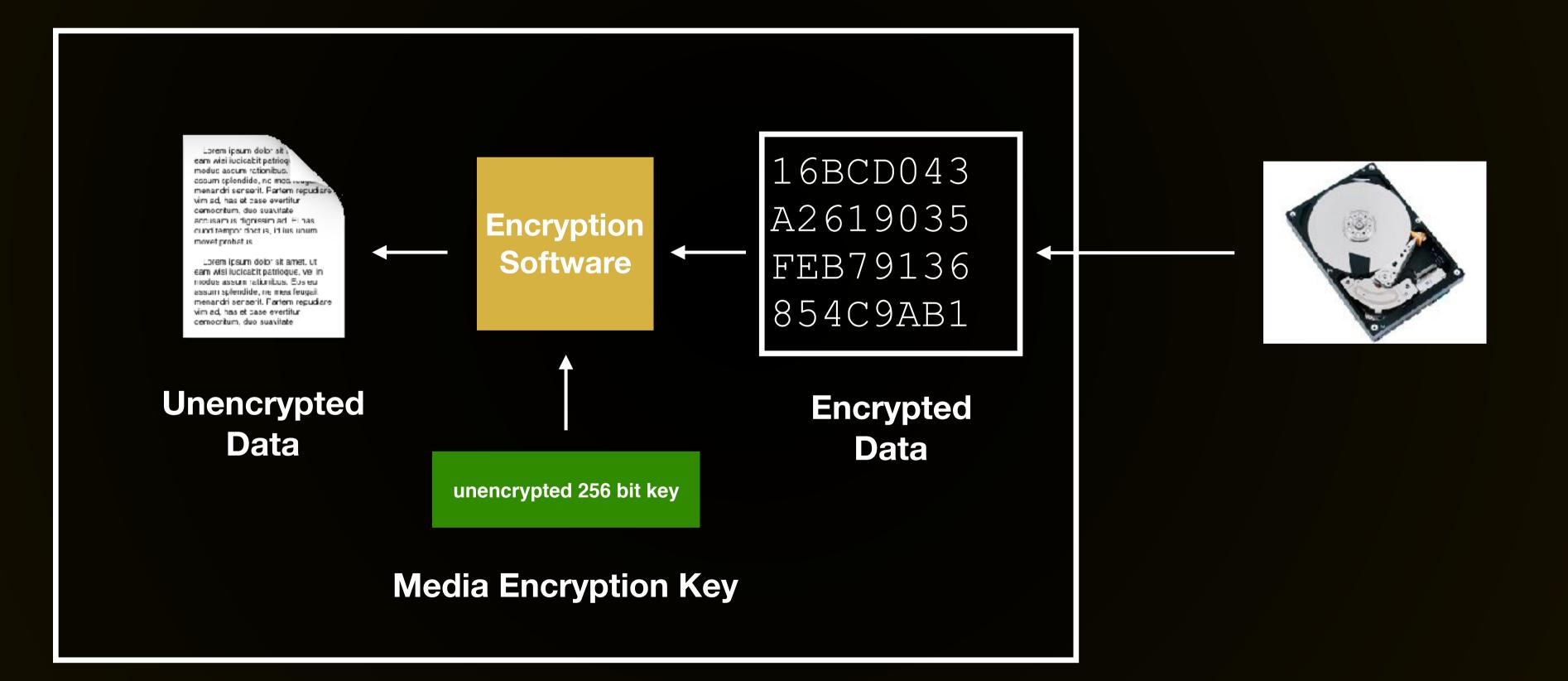


FileVault Volume Unlocking a Volume



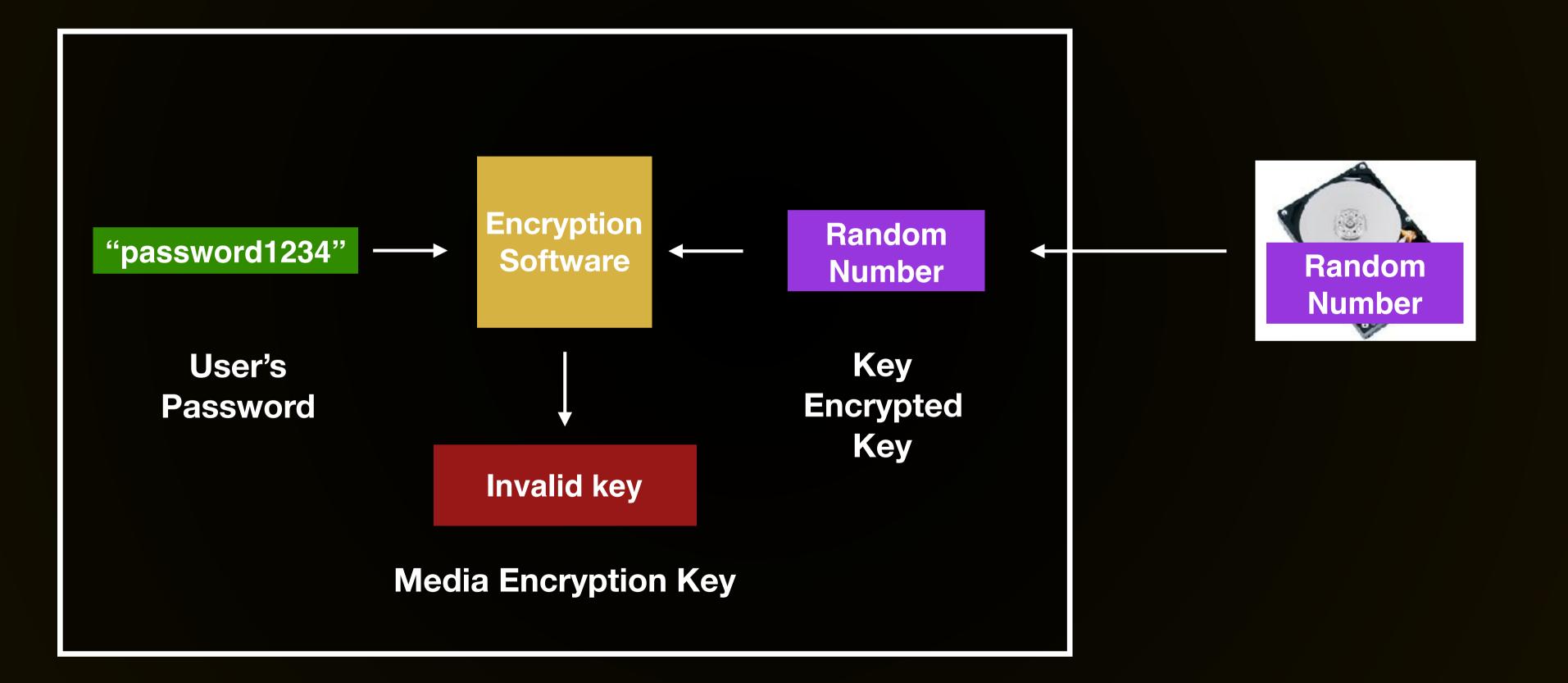


FileVault Volume **Reading Encrypted Files**



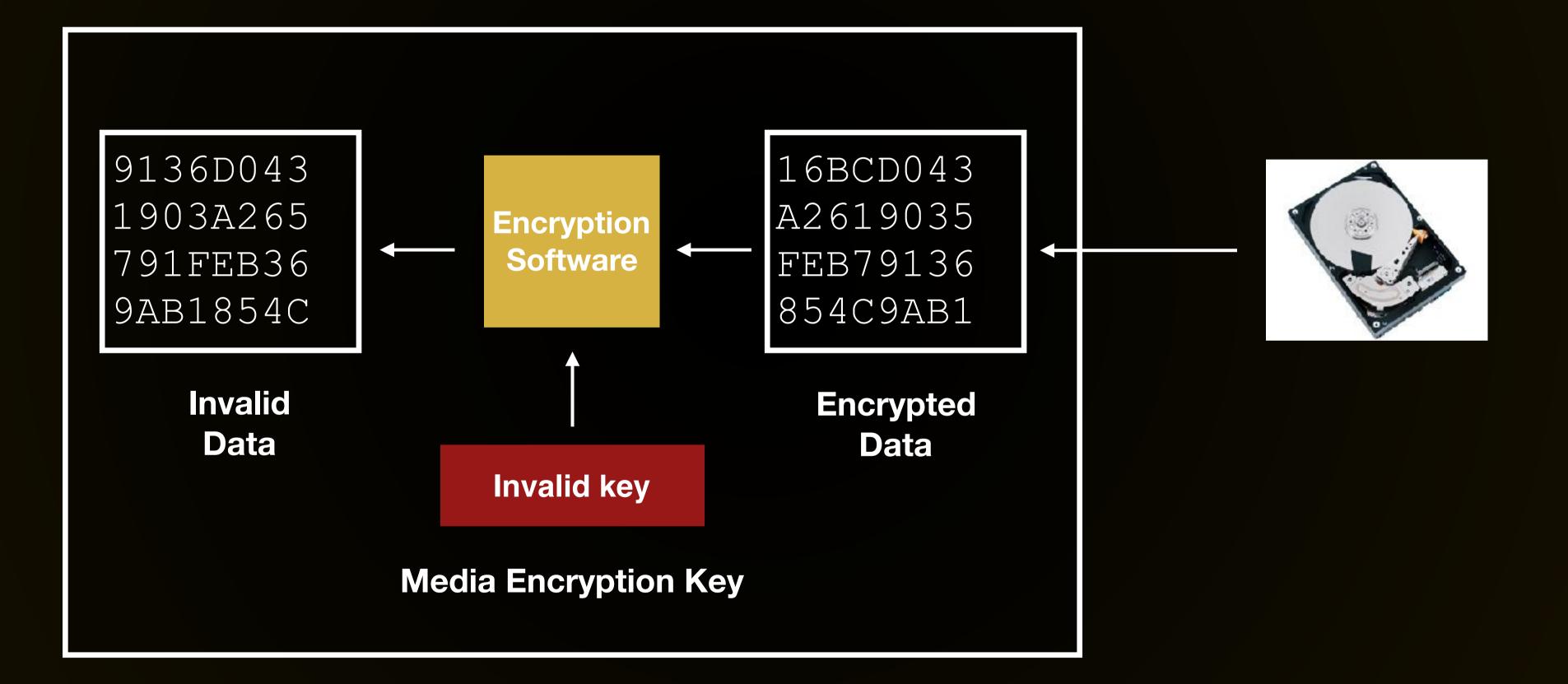


FileVault Volume Invalid Key Encryption Key on Disk



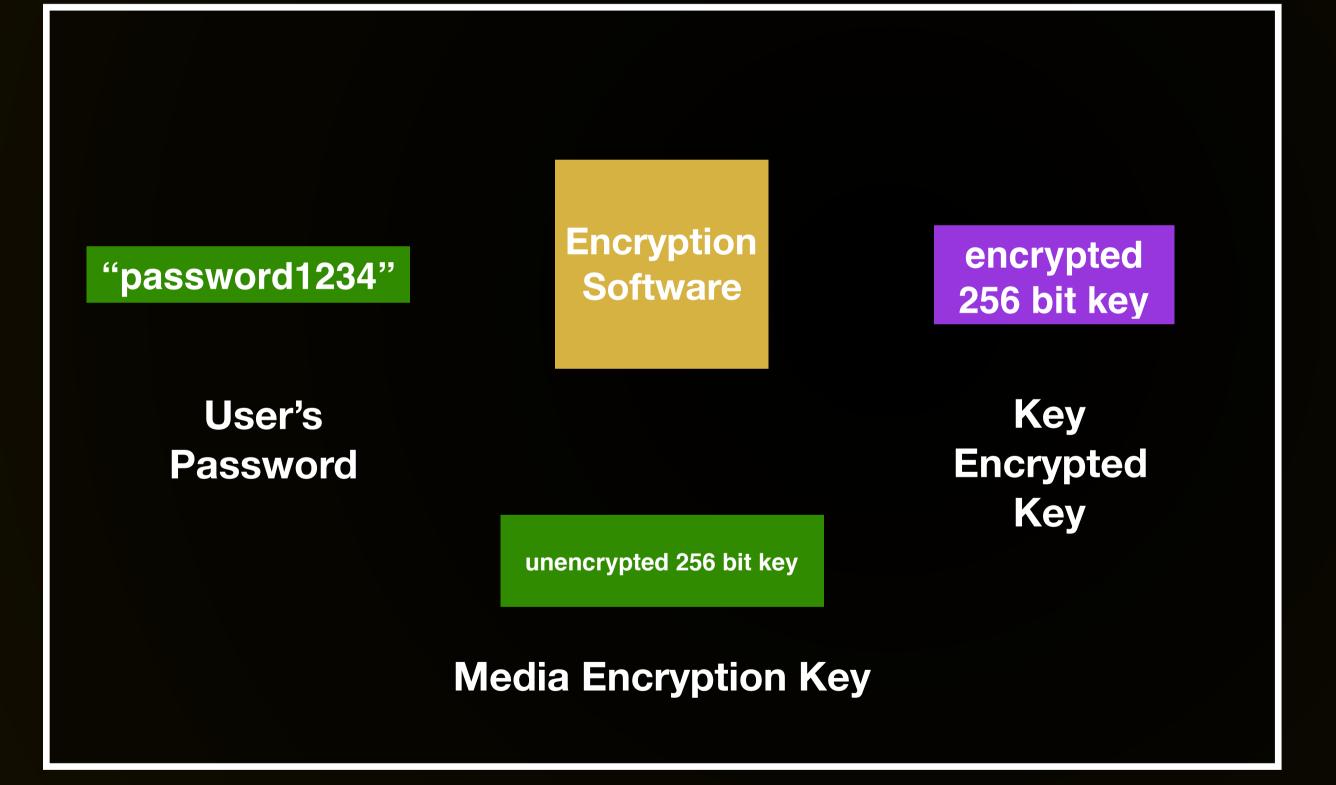


FileVault Volume **Reading Files with an Invalid Key Encryption Key**





FileVault Volume Key Encrypted Key is Stored on Disk





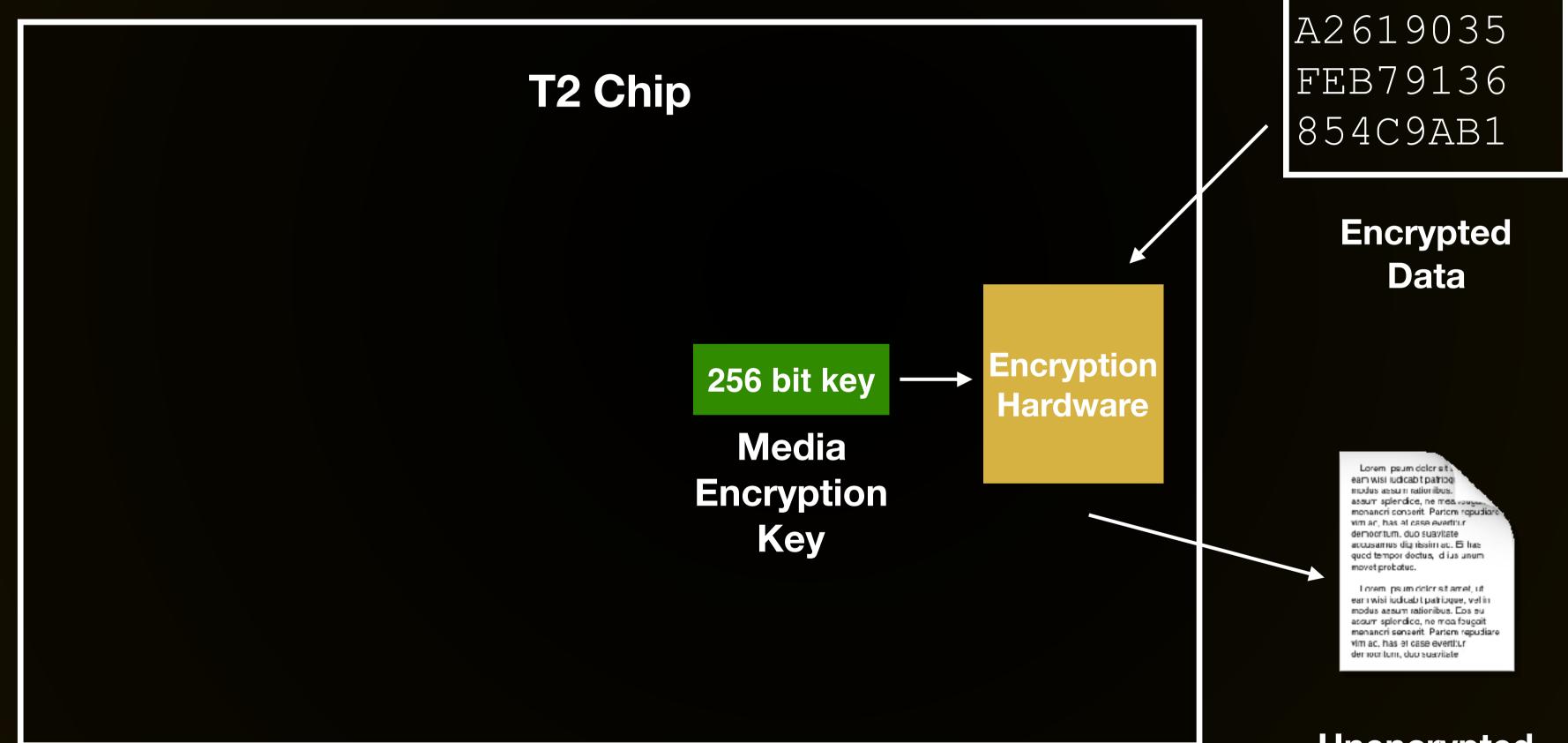




How is the T2 chip used for APFS



APFS Encryption With The T2 Chip Reading from a Volume

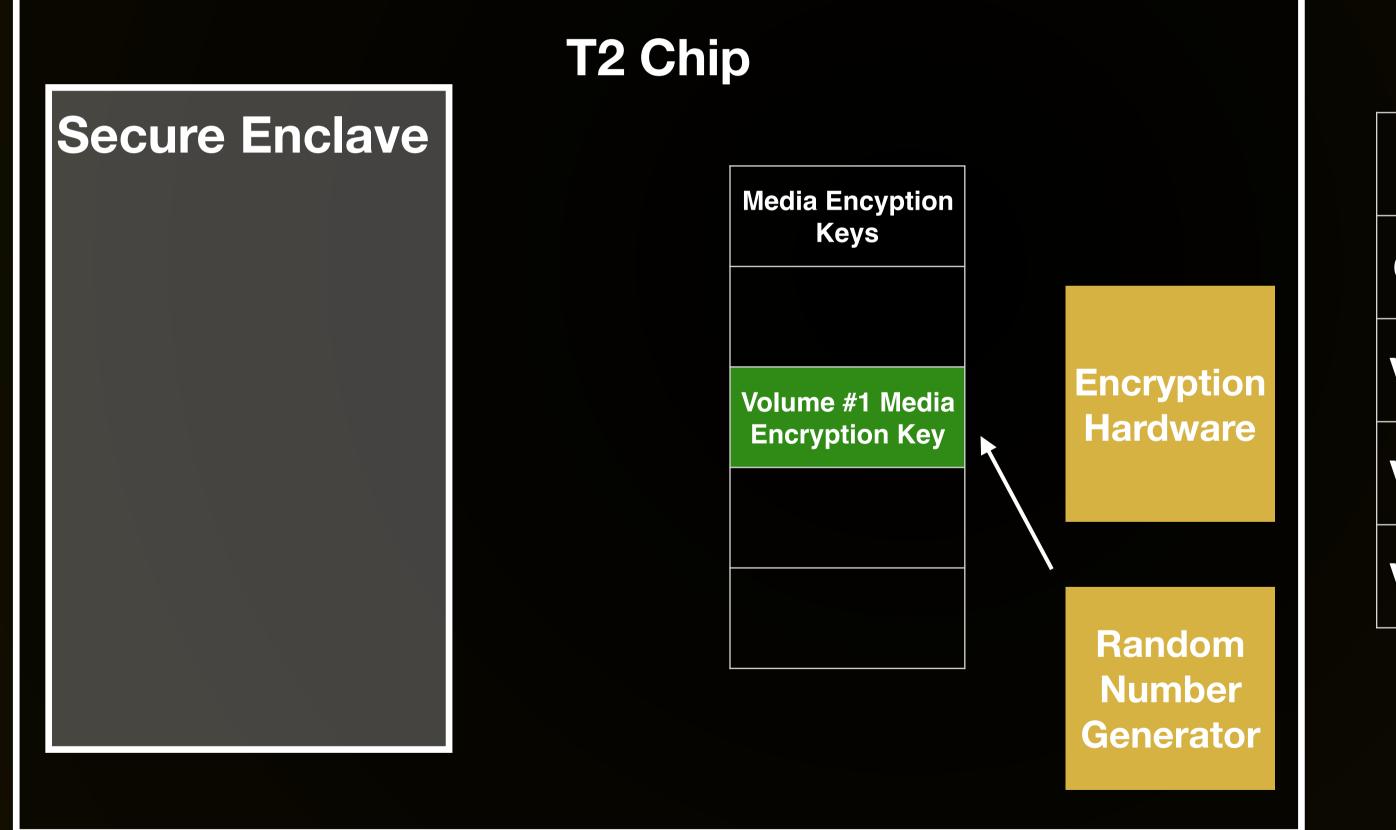


Unencrypted Data

16BCD043



APFS Encryption With The T2 Chip Creating a new APFS volume

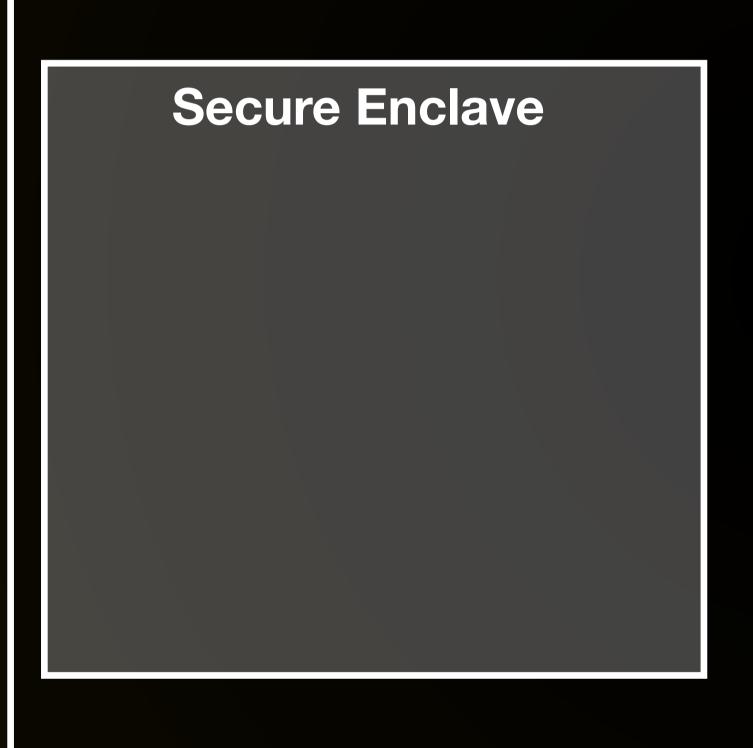


| Object | Object ID |
|-----------|--------------|
| Container | 401 |
| Volume #1 | 526 |
| Volume #2 | 123 |
| Volume #3 | 996 |

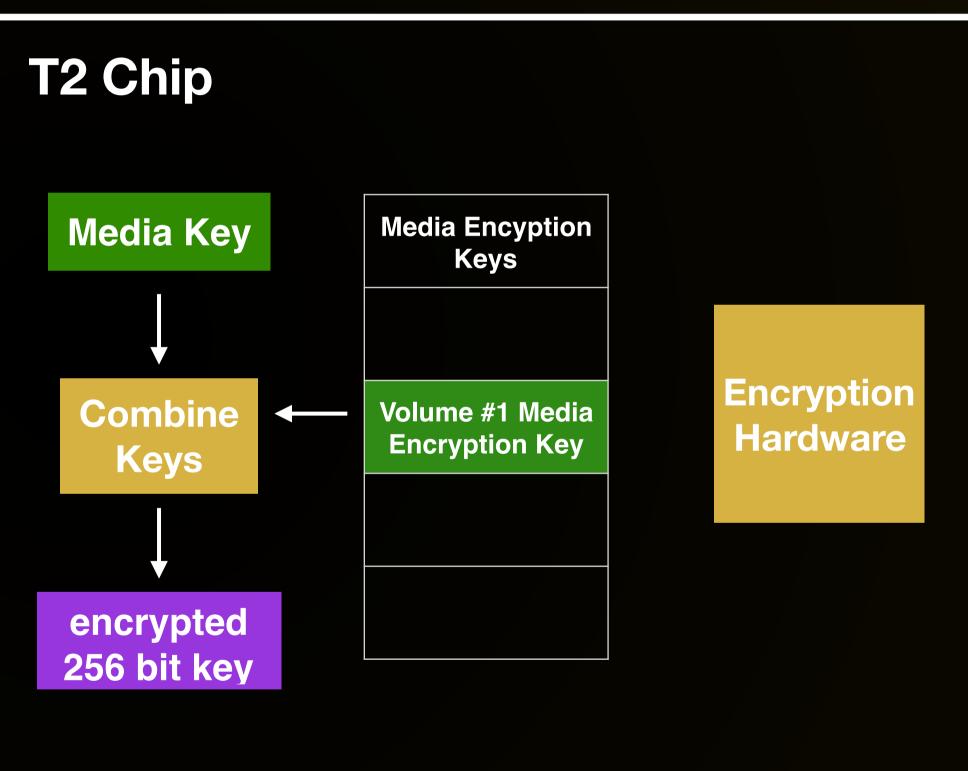
AFP Volume Info



APFS Encryption With The T2 Chip Creating a new APFS volume

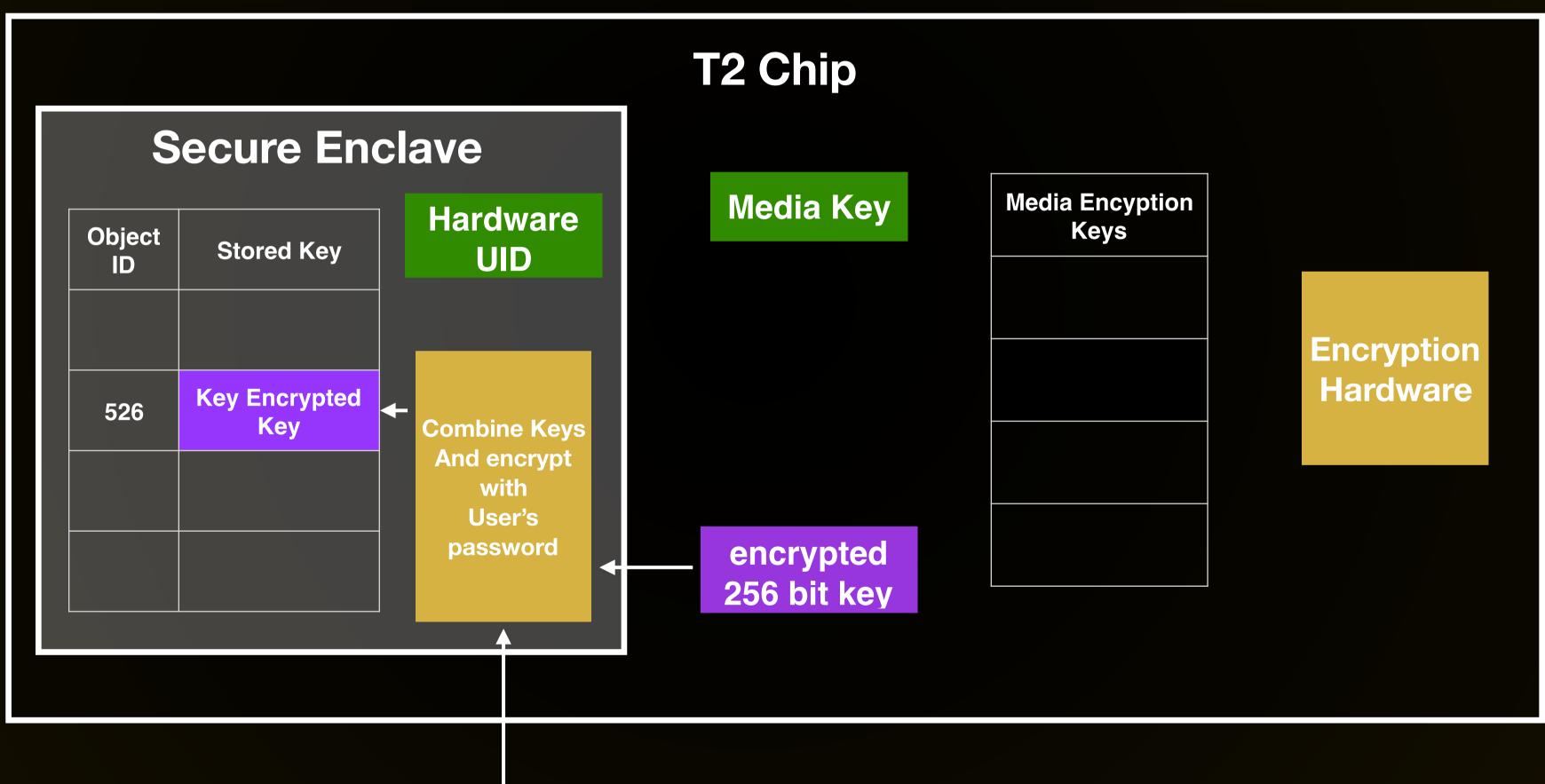


Media Key used for Remote Wipe feature in Find My Mac





APFS Encryption With The T2 Chip Creating a new APFS volume

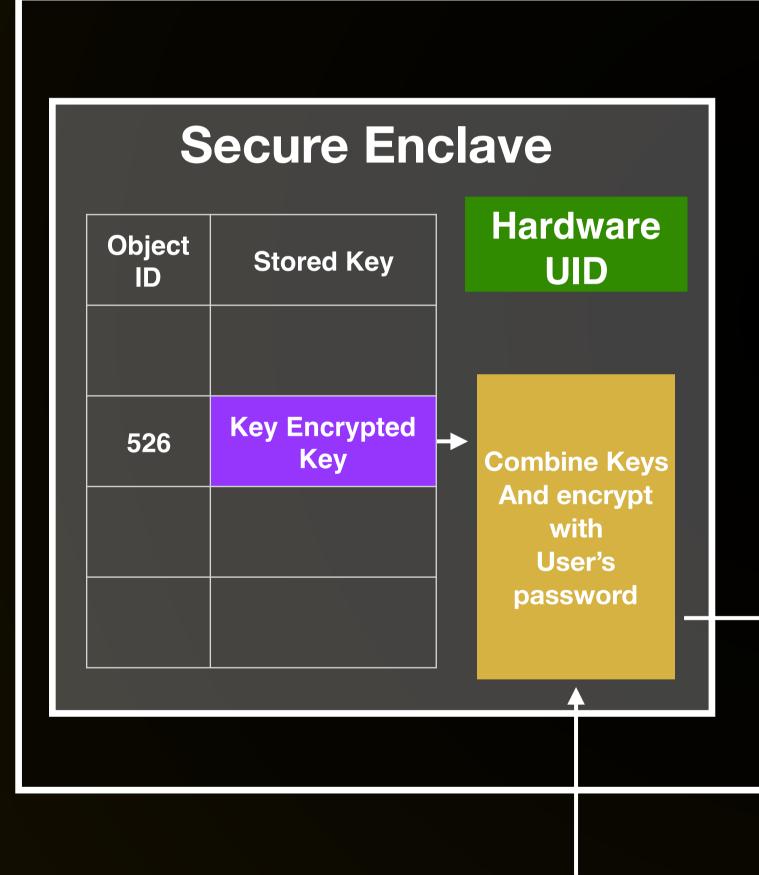


"password1234"

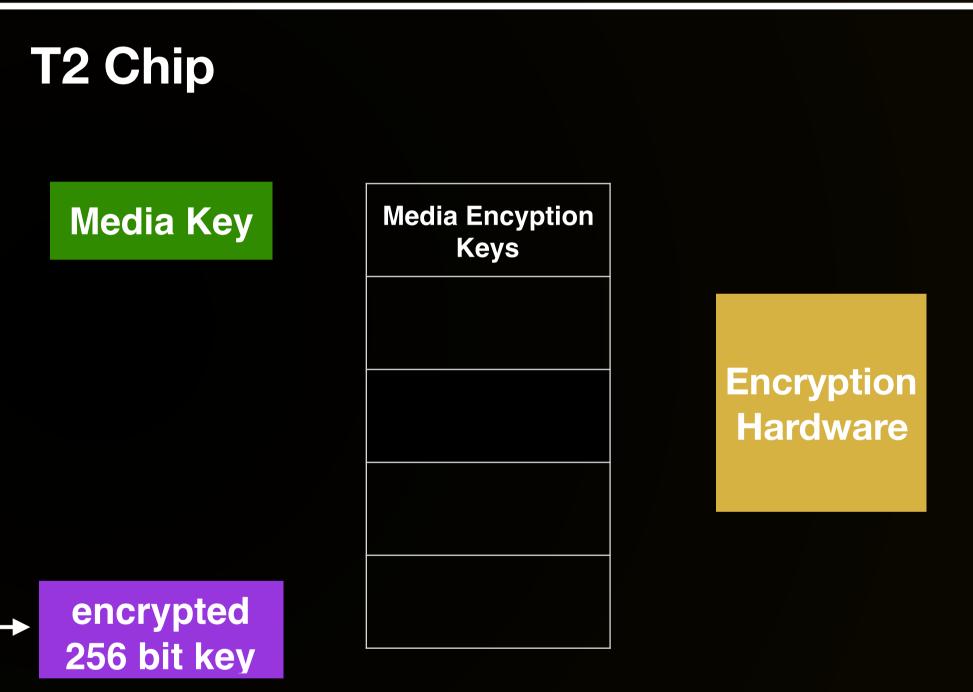




APFS Encryption With The T2 Chip Mounting an Encrypted APFS volume

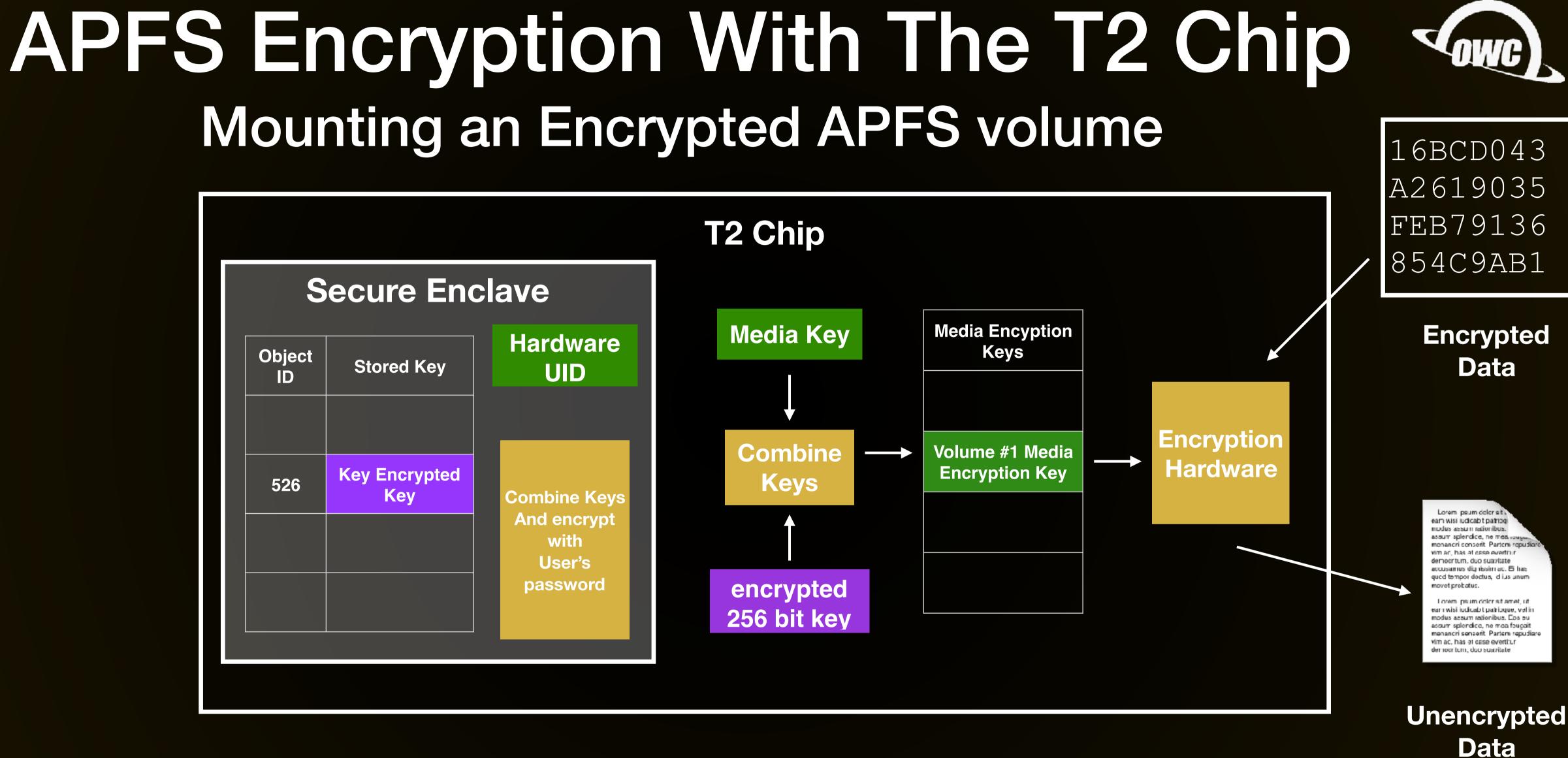


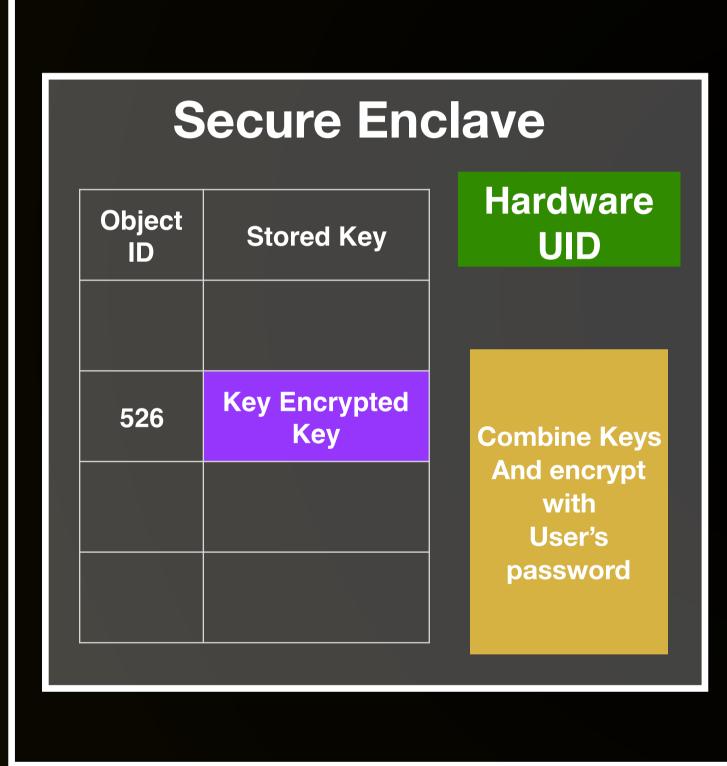
"password1234"

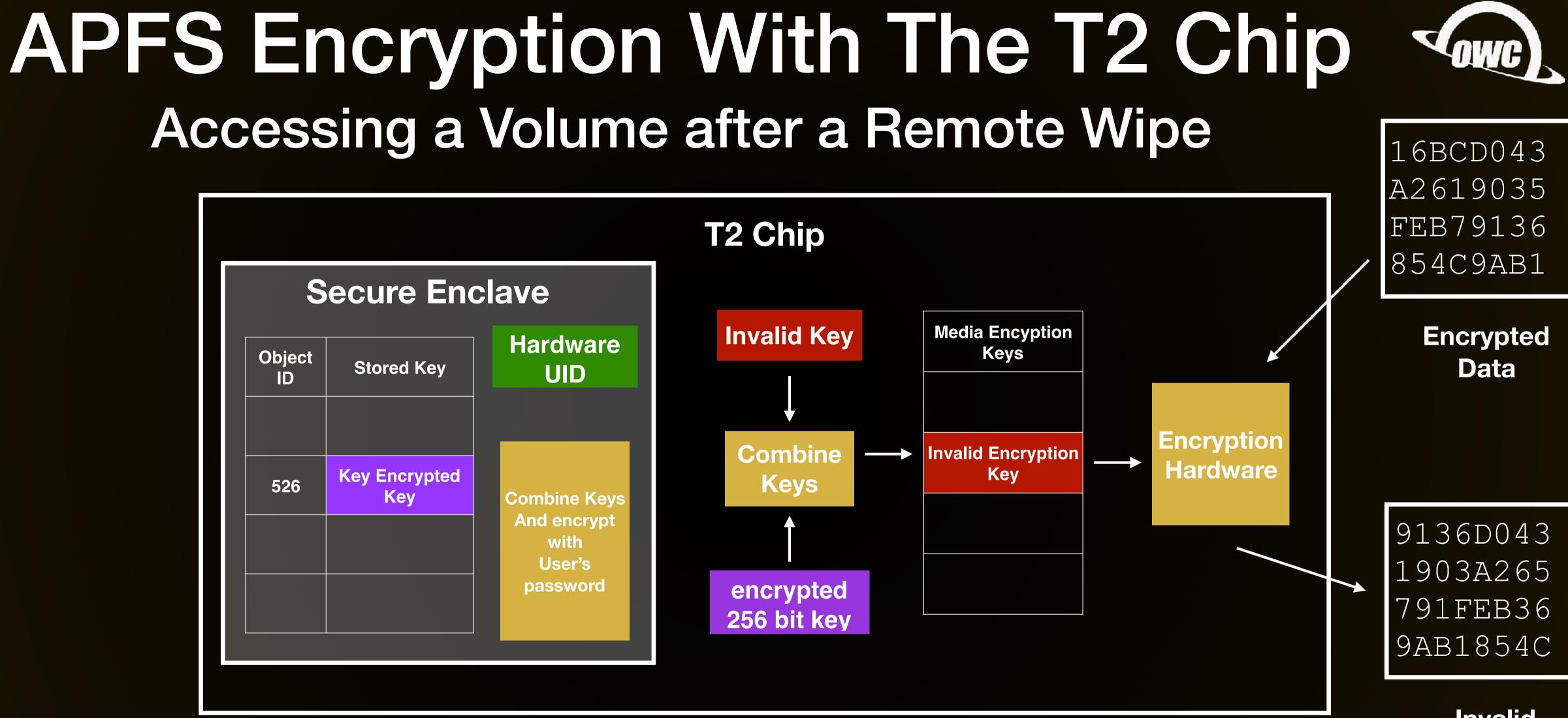












Invalid Data

APFS Encryption With The T2 Chip

Advantages:

- Media Encryption Key never in Mac memory
- Remote Wipe harder to circumvent
- Key Encrypted Key is stored in Secure Enclave not on disk



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