

*Multi-platform  
Management using  
FileWave and Engage*

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Senior Systems Engineer*

# *Who's talking ?*

*Christian Glattfelder - 34 - with FileWave for 4 years*

*Senior Systems Engineer*

*responsible for Customer Happiness & Training between Göteborg & Tokyo*

# *What's this about ?*

- *Short intro into FileWave's core characteristics*
- *Command Line Uses*
- *Cross-Platform, NAT-Traversing Remote Control*
- *FileSet Dependencies*
- *DEP Enrolment options*
- *FileWave Engage*

# *What's this NOT about ?*

- *VPP App Assignment*
- *“unmanaged to managed”*
- *new profile payloads*
- *iOS update management*
- *Apple Configurator 2 ... etc. etc.*
- *you're getting all those things at the webinars Sept 30th, Oct 6th*

*Register at [www.filewave.com](http://www.filewave.com)*

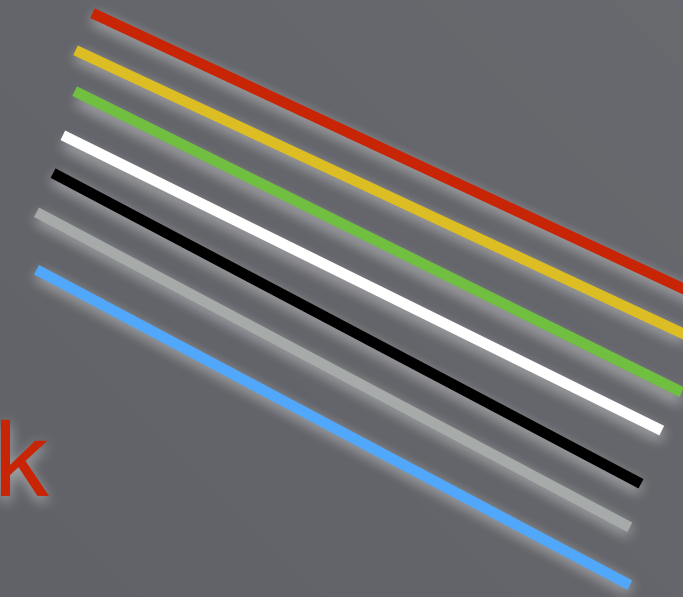
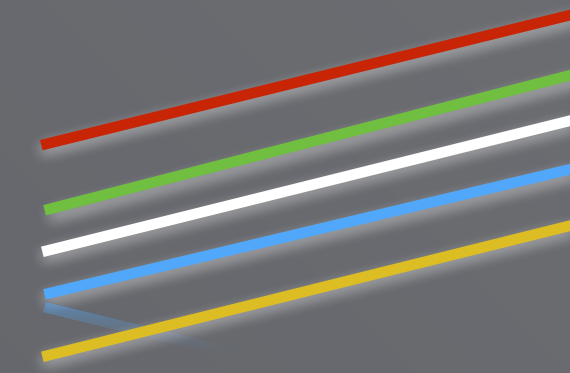
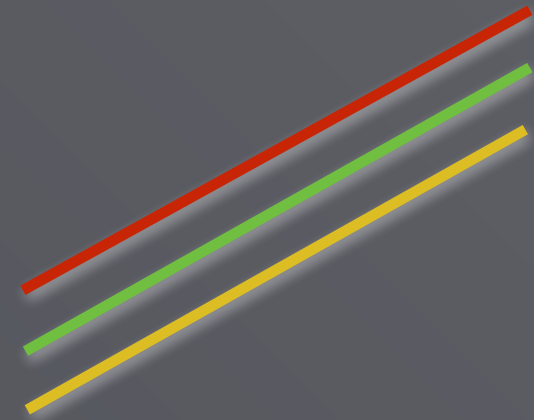
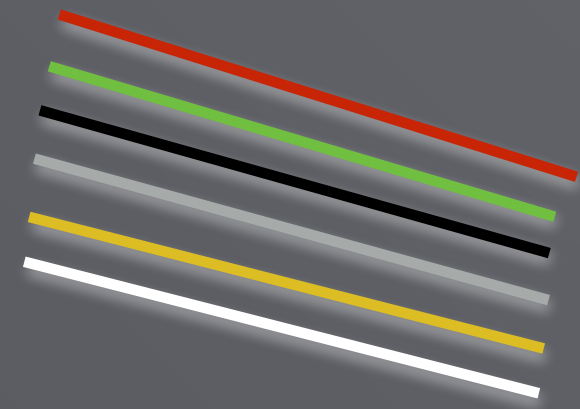
# FileWave Capabilities



iOS 6 - 9



Android 4.1 - 5



Windows XP - 10



OS X 10.7 - 10.11

Software Deployment/Kiosk  
Inventory & Reporting  
File/Document Deployment  
Network Imaging  
Settings Management  
VPP License Management  
OS Update Management

*Let's get started !*

*( Live Demo - check out the Video ! )*

# DEP Enrolment for Mac

DEP Profile

**Profile Name**  
A human-readable name for the profile.  
required

**Url**  
The URL of the MDM server.  
https://fw-demo.local:20445/ios/dep\_enrollment\_profile

**Support Phone Number**  
A support phone number for the organization.  
+41 71 914 30 80

**Support Email**  
A support email address for the organization.  
support@filewave.com

**Department**  
User-defined department or location name.

Options & Setup | **Account** | Anchor Certs | Supervising Certs | Device Naming

Local Account Setup

Create primary account as a standard user

OS X also requires creation of an administrator account during setup.  
Please specify the information that will be used to automatically create this account.

Full Name: optional

Account Name: required

Password: required

Verify: required

Show administrator account in Users & Groups

Cancel OK



# Engage

- *Primarily aimed at K12*
- *Simple web accessible interface for teachers / presenters*
- *new: Teacher deployable custom Profiles*

The screenshot displays the Engage Academic Lab interface. At the top left, it shows 'Class Ends in: 00:36:40 @ 14:00' and a 'Deactivate Class' button. The main header is 'Academic Lab' with the user 'Marcus Bloomberg'. A sidebar on the left lists 'CLASSES' including 'Academic Lab', 'AP History', 'Composition', 'Geometry', 'Oceanography', and 'Painting'. The central area is a table with columns for 'STUDENT', 'DEVICE', and 'NETWORK'. It lists 15 students, all with 'No Device' status. A bottom toolbar contains icons for 'Reset Actions', 'Eyes up Front', 'Single App Mode', 'Mirror Device', 'Use a Poll', 'Send Message', and 'Send URL'. On the right, a 'SESSION PROFILES' panel shows 'CameraOff' set to 'On' and an 'AVAILABLE' section.

STUDENT	DEVICE	NETWORK
Steven Balaklava	No Device	
Susan Barrymore	No Device	
Phil Benson	No Device	
Alex Calvieri	No Device	
Rosie Carlyle	No Device	
Rory Centurion	No Device	
Jack Harness	No Device	
Harriet Jones	No Device	
Sandy Mac-Murray	No Device	
Harry Mason	No Device	

*Would you like to know more ?*

- *We're happy to show you more at our booth right outside*
- *Live Demos*
- *Evaluation Accounts & Eval Software*

*Thanks !*